

## **ANNEX B: FAQ FOR MARINE AND PROCESS SUPPORT PACKAGE**

### **COVID-Safe Firm-level Support**

**1. Does the COVID-Safe Firm-level Support apply to main contractors only? Can subcontractors apply?**

The support applies to all firms employing Marine and/or Process workers and paid up to Feb 2020's foreign worker levy in full (amount which was due in Mar 2020). There is no need to apply.

**2. What is frequency of the support and when can I receive it?**

This is a one-off support. Eligible firm with PayNow Corporate account will receive the support by the end of October 2020. Eligible firm without a PayNow Corporate account are encouraged to register with one of the nine participating banks in Singapore namely, Citibank, DBS Bank, HSBC, Maybank, OCBC Bank, Standard Chartered Bank, UOB Bank, Bank of China, Industrial and Commercial Bank of China (ICBC) before 14 Oct 2020.

**3. Do I need to provide any supporting documents or information?**

Eligible firms with PayNow Corporate account do not need to submit any supporting documents. ESG will contact eligible firms without PayNow Corporate account to provide necessary information and documentation. Payment will be made to eligible firm without PayNow Corporate account at a later date.

## **COVID-Safe Site-based Support**

### **4. Does the COVID-Safe Site-based Support apply to Marine Shipyards and E&C Plant Owners only? How about contractors?**

The COVID-Safe site-based support offsets part of the additional costs related to enhancing worksites (in accordance with COVID-Safe Worksite Criteria) to reduce congregation and intermixing of workers (e.g. demarcation of work zones, barricades, building additional rest shelters) and sanitisation services. Thus, the support is only given to Marine Shipyards and E&C Plant Owners who are responsible for implementing these measures for their worksites. Contractors are therefore not eligible.

### **5. Why is the support period limited to 1 May 2020 to 31 Dec 2020? Can it be adjusted or extended?**

The grant is meant to support costs incurred to comply with COVID-Safe Worksite requirements, which include equipment, infrastructure and worksite sanitisation. Such costs are typically incurred upfront and thus the support period was structured to begin one month before the COVID-Safe Worksite requirements were published in Jun 2020. Firms can apply for support within the stated period.

### **6. What must I do to receive the support? When can I expect to receive it?**

To receive the grant monies, firms will need to fulfil the following requirements:

- (a) Fulfils grant milestone condition(s).
- (b) Submits a Final Progress Update (template to be provided by EDB).
- (c) Facilitates a site visit (if required).
- (d) Submits its claim, which needs to be externally audited by a Public Accountant/audit firm registered with the Accounting and Corporate Regulatory Authority.

The grant monies will be disbursed once EDB is satisfied with the review of the above requirements.

### **7. What are the information and documents needed for application?**

To apply, firms should provide the following:

- (a) Projected costs incurred from 1 May 2020 to 31 Dec 2020 to meet COVID-Safe Worksite criteria; and
- (b) Supporting documents where necessary.

### **8. How do we receive the support?**

Firms will need to fulfil the following requirements to receive the grant monies:

To receive the grant monies, firms will need to fulfil the following requirements:

- (a) Fulfils grant milestone condition(s).
- (b) Submits a Final Progress Update (template to be provided by EDB).
- (c) Facilitates a site visit (if required).
- (d) Submits its claim, which needs to be externally audited by a Public Accountant/audit firm registered with the Accounting and Corporate Regulatory Authority.

Grant monies will be credited through GIRO through the firm's bank account once EDB is satisfied with the review of the above requirements.

## **Productive Safe Restart Scheme (PSRS)**

### **9. What are the types of projects supportable under the PSRS?**

The PSRS aims at helping companies to transform their operations to address key challenges such as reliance on foreign workers and manual work processes. It provides support for industry-level project and enterprise-level project.

### **10. What is an industry-level project and how can I to apply for support?**

Industry-level projects help to foster collaboration between E&C Plant Owner or Marine Shipyard and their contractors to accelerate automation, digitalisation efforts and review work processes to improve productivity and reduce reliance on foreign labour. Examples of potential projects include adoption of automation and mechanisation solutions, implementation of digital monitoring equipment and tools and 4G/wireless connectivity for manpower tracking across plant or facility, and redesign of work process management. Interested companies may approach ESG at [enquiry@enterprisesg.gov.sg](mailto:enquiry@enterprisesg.gov.sg) to indicate interest in undertaking an industry-level project.

### **11. What is an enterprise-level project and how can I apply for support?**

Local Marine and Process contractors can tap on ESG's Enterprise Development Grant (EDG) to undertake enterprise-level projects to raise productivity levels, and mitigate any productivity losses from complying with Safe Restart Criteria. Examples of potential projects could include process re-engineering of key business functions, adoption of enterprise planning software and mechanised tools. Interested local Marine and Process contractors may find out more about EDG application process at here (<https://www.enterprisesg.gov.sg/financial-assistance/grants/for-local-companies/enterprise-development-grant/apply/pre-application>).

### **12. What are the project costs qualified for support? What is the level of support?**

Currently, the PSRS funds up to 80% of qualifying project costs namely third-party consultancy fees, software and equipment, and internal manpower cost. Support level will be aligned with the prevailing parameters for the overall EDG scheme.

### **13. What must I do to receive the support?**

To receive the grant monies, firms will need to fulfil the following requirements:

- (a) Fulfils grant conditions as stated in the Letter of Offer.
- (b) Submits a Final Project Report (template to be provided by ESG).
- (c) Facilitates a site visit (if required).
- (d) Submits its claim, which needs to be externally audited by ESG's Pre-Qualified Panel.